



A LOOK BACK

2023 IMPACT STATEMENT

THE LGBTQ+ COMMUNITY CENTER OF
SOUTHERN NEVADA'S 2023 REPORT

OUR CORE VALUES

We are a **Community** of **Caring**

We **Support** in difficult times

We **Celebrate** our community in joy

We **Empower** everyone to thrive

We **Build Bridges** in difficult places

We **Lead** with courageous integrity

We **Hold** ourselves **Accountable**
and commit to rising to improvement,
recognizing blind spots and privilege

OUR MISSION

The LGBTQIA+ Center serves as a haven for all. We welcome and celebrate the diversity of our communities and strive to empower all to live authentic lives.

OUR VISION

Living and thriving as our authentic selves.



WHAT'S INSIDE

PAGE 6	MESSAGE FROM OUR BOARD PRESIDENT
PAGE 7	MESSAGE FROM OUR CEO
PAGE 8	THE CENTER SERVICES BY THE NUMBERS
PAGE 10	GENERAL SERVICES
PAGE 12	THE ARLENE COOPER COMMUNITY HEALTH CENTER
PAGE 14	HIV SERVICES / LINKAGE-TO-CARE
PAGE 16	COMMUNITY ENGAGEMENT
PAGE 18	INCLUSIVE PROGRAMMING
PAGE 20	SENIOR SERVICES
PAGE 22	YOUTH AND FAMILY SERVICES
PAGE 24	VOLUNTEERS
PAGE 26	COMMUNITY SUPPORT SERVICES
PAGE 30	FINANCIAL REPORTS
PAGE 32	WHO WE ARE

FROM OUR BOARD PRESIDENT



Hello Valued Supporters and Community,

I want to extend my heartfelt gratitude to all of our donors, supporters, and advocates for their incredible efforts in 2023. Your unwavering commitment to our mission has played a pivotal role in the unprecedented growth and success we've achieved this year.

In 2023, The Center experienced remarkable progress, both in the number of individuals we served and the revenue generated to support our vital programs. It is truly heartening to witness the increasing impact we are having on the LGBTQ+ community and beyond. This growth is a testament to the collective dedication of our community and supporters like you.

One of the highlights of our year was the tremendous success of The Center's 2023 Honorarium, which not only raised essential funds but also exceeded all previous attendance records. It was an evening filled with celebration, camaraderie, and a reaffirmation of our commitment to creating a safe and welcoming space for all in the LGBTQ+ community, as well as support of The Center's mission and future growth.

For 30 years, The Center has served as a sanctuary where every individual, regardless of their background or identity, can find the care, acceptance, and resources needed to live their authentic lives. Your support enables us to continue this crucial work and ensures that our doors are open to all who seek refuge and understanding.

In closing, I want to express my deep appreciation for your continued support and dedication to our cause. Together, we are making a significant difference in the lives of countless individuals. As we look forward to the year ahead, I am excited about the possibilities and the positive impact we can create together.

Thank you for being a part of our journey and for helping us build a brighter, more inclusive future for all.

With gratitude,

Wayne Cassard
President, The Center Governing Board

FROM OUR CEO



Dear Friends of The Center,

I hope this message finds you in good health and high spirits. It is with immense gratitude that I write at the beginning of this new year. Your incredible support and dedication throughout 2023 truly made it a landmark chapter in our organization's three-decade history.

In the realm of accomplishments, 2023 stands as a testament to your collective efforts. We are humbled to have experienced the most successful ever Honorarium, a reflection of your generosity and belief in our mission. Furthermore, our commitment to expanding our services continued to flourish, reaching more individuals in need within the LGBTQ+ community and beyond.

Perhaps most notably, 2023 marked a significant milestone for The Center with our inclusion in the Sands Accelerator Program. This three-year endeavor, generously supported by Sands Cares, has paved the way for us to significantly elevate our presence in the community. You may have already noticed the television commercials airing on local stations, promoting our mission as a safe and welcoming haven for all.

The impact of your support cannot be overstated. The enhanced visibility resulting from the Sands Accelerator Program will enable us to reach even more people, offering vital health center services, advocacy, and a sense of community to those who seek it. Exciting announcements are on the horizon, promising further expansion of our services and the continued realization of our mission.

As we embark on the journey of 2024, we do so with optimism and a deep sense of gratitude for all that you have helped us achieve. Your continued support fuels our passion to make a difference, and we look forward to building upon the successes of the past year, thanks to each and every one of you.

Warm regards,

John Waldron, Ed. D
Chief Executive Officer

THE CENTER SERVICES BY THE NUMBERS



1 GENERAL SERVICES

- 2,600+** Users of free CyberCenter computers
- 3,200+** Households provided food through bi-weekly food distribution program
- 3,000+** Participants in 60+ Events/Meetings in our Event Hall
- 200,000+** Individuals served through programs/services/partnerships



2 THE ARLENE COOPER COMMUNITY HEALTH CENTER

- 13,758** HIV & STD /STI tests completed
- 2,641** PrEP scripts (Health Center & Tele Med Service)
- 65,037** Dispenses from Trac-B machine (needle exchange/overdose kits/pregnancy, etc.)
- 90,390+** Condoms & lubricants distributed



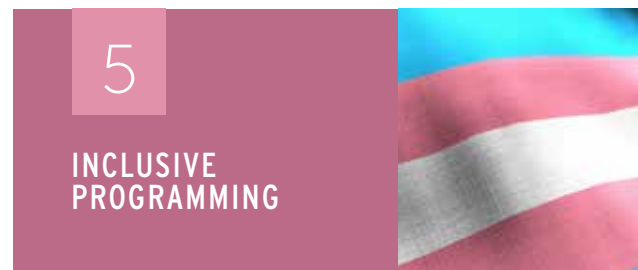
3 HIV SERVICES & LINKAGE TO CARE

- 3,900** Safe Sex Kits distributed
- 1,395** Individuals in HIV Group Programs
- 151** Participants in Linkage To Care services
- 3,063** Naloxone & Fentanyl Test Kits distributed
- 3,111** Pharmacy Patients
- 1,945** Scripts from Pharmacy (excluding PrEP)



4 COMMUNITY ENGAGEMENT & ADVOCACY

- 9,640+** Community referrals
- 230+** Crisis clients served (Emergency housing, transportation, food)
- 28** Agencies trained with 700+ participants



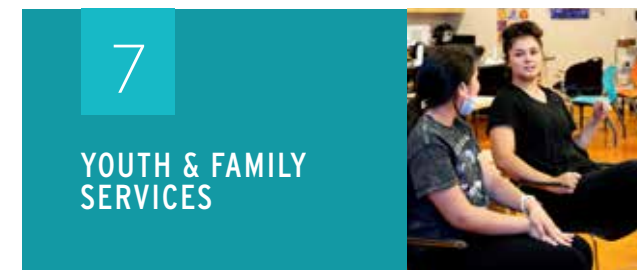
5 INCLUSIVE PROGRAMMING

- 173** Participants in peer groups & training
- 201** Assisted with resources
- 96** Name & gender marker change clinics
- 130+** Group sessions



6 SENIOR SERVICES

- 1,060+** Participants in weekly socials
- 930+** Lunch & Learns
- 170+** Participated in events (Senior Thanksgiving & Holiday Social)
- 50+** Participated in senior outing



7 YOUTH & FAMILY SERVICES

- 100+** Individuals and 20 families participated in family programming
- 780+** Participants in youth programming
- 320+** Attended youth events (Thanksgiving, prom, PRIDE for Kids)



8 VOLUNTEERS

- 400+** Volunteers performed collective 22,000+ hours of service
- \$325,000+** Cash Value of volunteer hours
- 37** Different areas of programs/services Volunteers served in

1

GENERAL SERVICES



DAVID R. PARKS LENDING LIBRARY

Named by the community in honor of Nevada State Senator David Parks, our LGBTQIA+ focused lending library offers more than 4,000 books and hundreds of DVDs to borrow at no charge.



DAVID BOHNETT CYBERCENTER

Our CyberCenter, recently refreshed by the David Bohnett Foundation with internet service proudly powered by Cox Communications, provides two free hours of computer and internet usage during Center business hours.



EVENT CENTER

The Event Center offers a perfect location for any event. You can choose from five different rooms, a combo of rooms, or the whole Event Center. We can accommodate anywhere from 10-450 people for an event.

The Center is a **vital resource for our community**, and we are **committed** to serving by providing accurate and timely services, support, information, and **advocacy** for our remarkable LGBTQ+ community.



2

THE ARLENE COOPER COMMUNITY HEALTH CENTER

HIV TESTING

We offer free rapid HIV testing with Rapid StART engagement for individuals who test positive or are seeking HIV treatment after transitioning out of care.

STD / STI TESTING

We provide counseling and testing for syphilis, gonorrhea, and chlamydia. For individuals who test positive, we provide treatment on-site.

COUNSELING / RISK ASSESSMENT

Our Clinic staff offers counseling to all clients including navigation of next steps and connecting to Linkage To Care services.

PREP & PEP NAVIGATION

PrEP/PEP navigation is offered to inform clients of preventative options for protection when sexually active. We walk through the process and regimen required for best results.

ON SITE PHARMACY

The Center provides an onsite, full service pharmacy. We serve clinic clients as well as individuals and families from the surrounding area.

TRAC-B

Designated site for this State of Nevada program offering harm reduction tools. Through our vending machine we provide syringe, hormone, first aid, hygiene, and safe sex kits as well as Naloxone and Narcan packs.

HIV PRIMARY CARE

We provide exceptional HIV Primary Care, focusing on comprehensive, well-researched practices delivered by culturally competent providers. Our goal is to ensure that all our patients, regardless of their HIV status, live full and healthy lives. Our care is holistic, addressing the physical, emotional, and social needs of those living with HIV.

GENDER AFFIRMING CARE

Our Gender Affirming Care services offer empathetic, quality care for individuals across Clark County and beyond. We provide a range of services designed to support the transgender and gender non-conforming community. Our approach promotes healing, growth, and self-acceptance, empowering patients to live authentically.

We serve the LGBTQIA+ community as well as the surrounding neighborhoods. **We empower people** with an awareness of their healthcare to enable them to take control of their wellness.



THE ARLENE COOPER
COMMUNITY HEALTH CENTER

3

HIV SERVICES/LINKAGE TO CARE

PREVENTION & CARE:

HIV 101

This course provides an overview of essential facts about HIV/AIDS, transmission, prevention, casual contact, testing procedures, state laws and regulations, medications, and services available to Southern Nevada residents living with HIV/AIDS.

LIVING WELL

Living Well is a compassionate life support group for persons living with HIV/AIDS. All HIV-positive individuals are welcome to attend regardless of age, gender, or history of HIV diagnosis.

MED-TIME: TREATMENT & ADHERENCE

Med-Time is an HIV/AIDS health education dinner and learn program that provides an opportunity for positive individuals to learn about medication options and treatment adherence, as well as meet with a pharmacist one on one to review all of medications.

SAFE SEX KITS

Safe Sex kits are provided to the community to encourage individuals to take charge of their sexual health. Kits include condoms, lube, PEP and PrEP info sheets and information on securing an appointment in the Arlene Cooper Community Health Center.

LINKAGE TO CARE

The LTC team assists individuals who misuse substances and those who are vulnerable to overdose by facilitating opportunities to ensure they are connected to services that will promote harm reduction and safe recovery strategies, such as:

- o Goal setting
- o Harm Reduction education
- o Resource referrals
- o Peer Support

Our programs (services) **provide education, awareness, referrals, and resources** that assist the individual in **becoming self-sufficient** and have an active role in their own wellness and well-being.



4

COMMUNITY ENGAGEMENT

CENTER ADVOCACY NETWORK (CAN)

Our victim advocates provide confidential and non-judgmental support, education, resources, & referrals to on and off campus entities, for victims and their loved ones, following experiences of interpersonal violence. We aid clients with filing a protection order, calling a social service on behalf of a client, helping a family member or partner of a victim/survivor find resources.

**24-HR CRISIS HOTLINE**

People in crisis can call anytime to speak with an advocate, get information about resources. Our number is 1.702.745.4600 and is available 24 hours a day for anyone in need of assistance during a personal crisis.

CULTURAL COMPETENCY TRAINING

The Center's knowledgeable program staff can lead a variety of cultural competency trainings for companies and organizations, on topics such as HIV, gender identity and the LGBTQIA+ community.

COMMUNITY INFORMATION & RESOURCE REFERRALS

Our information and referral desk staff and volunteers happily provide information on topics such as LGBTQIA activities, support groups and organizations as well as referrals to public assistance, counselors, doctors, attorneys, churches and more.

PARTNER ASSISTANCE PROGRAMS

Assistance with applications and processing for those in need. These services are in partnership with Three Square and the Division of Welfare and Supportive Services.

SHOWER TRUCK FRIDAYS

Clean the World shower truck offers free showers in the eastside parking lot.

We are committed to **closing gaps and barriers** to services through education, advocacy, and partnerships.



5

INCLUSIVE PROGRAMMING

GENDER TRANSLATIONS

Is a peer lead group for Transgender and non-binary individuals who are wanting to be connected to community. This group provides resources, activities, and attends community events together. Gender Translations is also for individuals exploring the idea of transitioning and wanting support.



NAME & GENDER MARKER CHANGE WORKSHOP

Assistance filling out applications for name and gender marker changes for gender identity! We partner with Nevada Legal Services to assist our clients with this process.

BLACK LGBTQ GROUP

This social support group is peer ran provides the Black LGBTQ community a space to meet and discuss various topics and events happening the Black LGBTQ community.

SNAPIQS

The Southern Nevada API Queer Society (SNAPIQS) serves the Asian, Pacific Islander, Desi American community through raising awareness on LGBTQ issues and hosting educational, social, and cultural events.

POLYAMORY GROUP

Discuss polyamorous relationships (ethical non-monogamy involving emotionally intimate relationships with the knowledge and consent of multiple partners).

SOMOS UNIDOS

A social and educational support group for the Latinx LGBTQIA+ community. (En Español)

The Center honors and respects the diversity of bodies, genders and relationships. Our **inclusive programming** seeks to **support the communities we serve**, both holistically and individually by offering peer groups, referrals and resources, outreach and events wherever there is need.



6

SENIOR SERVICES

ACT III SENIOR DROP-IN

The Center's ACT III (Aging Communities Together) offers a safe, fun, inclusive space for adults 50 and up to enjoy activities, games, films, and education, with your peers. Senior Drop-in is free and welcome LGBTQIA+ and allied individuals.

MEN'S MONDAY GAME DAY

Game Day! Enjoy games with your old and new friends. Current popular games are canasta, Mexican dominoes, and Scrabble. Want to play something else? Introduce us to your favorite game!

WIZE WOMYN'S WEDNESDAYS

Start out with games and music followed by a spirited discussion and first Wednesday's is Ladies Luncheon. A speaker from the community presents on topics of interest to mature lesbians followed by a free lunch provided by The Center.

INCLUSIVE THURSDAYS

Featuring our FREE Lunch & Learn, where invited speakers present topics such as Las Vegas history, health and wellness, and local resources. Afterwards enjoy a free lunch provided by The Center.

Our programs (services) **provide education, awareness, referrals, and resources** that assist the individual in **becoming self-sufficient** and have an active role in their own wellness and well-being.



7

YOUTH & FAMILY SERVICES

PIVOT

This 6 week program for LGBTQIA+ youth and their caregivers answers questions and provides support to address what it means to identify as LGBTQIA+. We offer a community for families and their LGBTQIA+ youth as they navigate their journeys, all in a safe and confidential space.

QVOLUTION

QVolution is designed to meet the mental, social, and developmental needs of LGBTQIA+ and ally youth ages 13-17. We're working to prepare our youth for the world and prepare the world for our youth! Youth Activity Nights are supportive, educational, and fun!

COMPREHENSIVE SEX ED

Youth ages 13 to 18 can receive free sex education classes that cover contraception, consent, identity formation, and understanding of HIV/STI prevention. It features the core values of abstinence, protection, and pregnancy prevention in an LGBTQIA+ inclusive and gender-neutral environment.

THRIVE

This program lowers the barriers that LGBTQIA+ youth face when they access mental health services. Thrive gives us the ability to connect LGBTQIA+ youth ages 13-24 to licensed and affirming therapists, provide financial assistance, and assist with transportation to therapy.

YOUTH EVENTS

YOUTH PROM - Each year we invite LGBTQIA+ youth to dress up and have fun at our Prom! This free event gives the youth the opportunity to dress as their authentic selves, bring their significant other, all while knowing that they are in a safe space around peers that celebrate their authenticity!

YOUTH THANKSGIVING - This event invites LGBTQIA+ youth, their friends and family to come enjoy a free meal at The Center. To gather, feel a sense of community and enjoy each other's company during the holiday season!

PRIDE FOR KIDS - This event was created to serve LGBTQIA+ youth ages 5-11 and their families! A fun afternoon where local vendors gather to bring the youth fun activities and celebrate with PRIDE!



We celebrate the **diversity, courage and tenacity** of our youth and are privileged to offer space and support for their personal growth as they develop into their **authentic identities** and lead us all into the future.



8

VOLUNTEERS

INFORMATION DESK

Our volunteers operate the information desk on a day-to-day basis. They welcome guests, provide information, operate the CyberCenter, and maintain our library. As the first point of contact to The Center they play an important role in our success.

PROGRAM ASSISTANCE

Center volunteers support the delivery of programs and services throughout the year. They provide administrative assistance, group support, and facilitation.

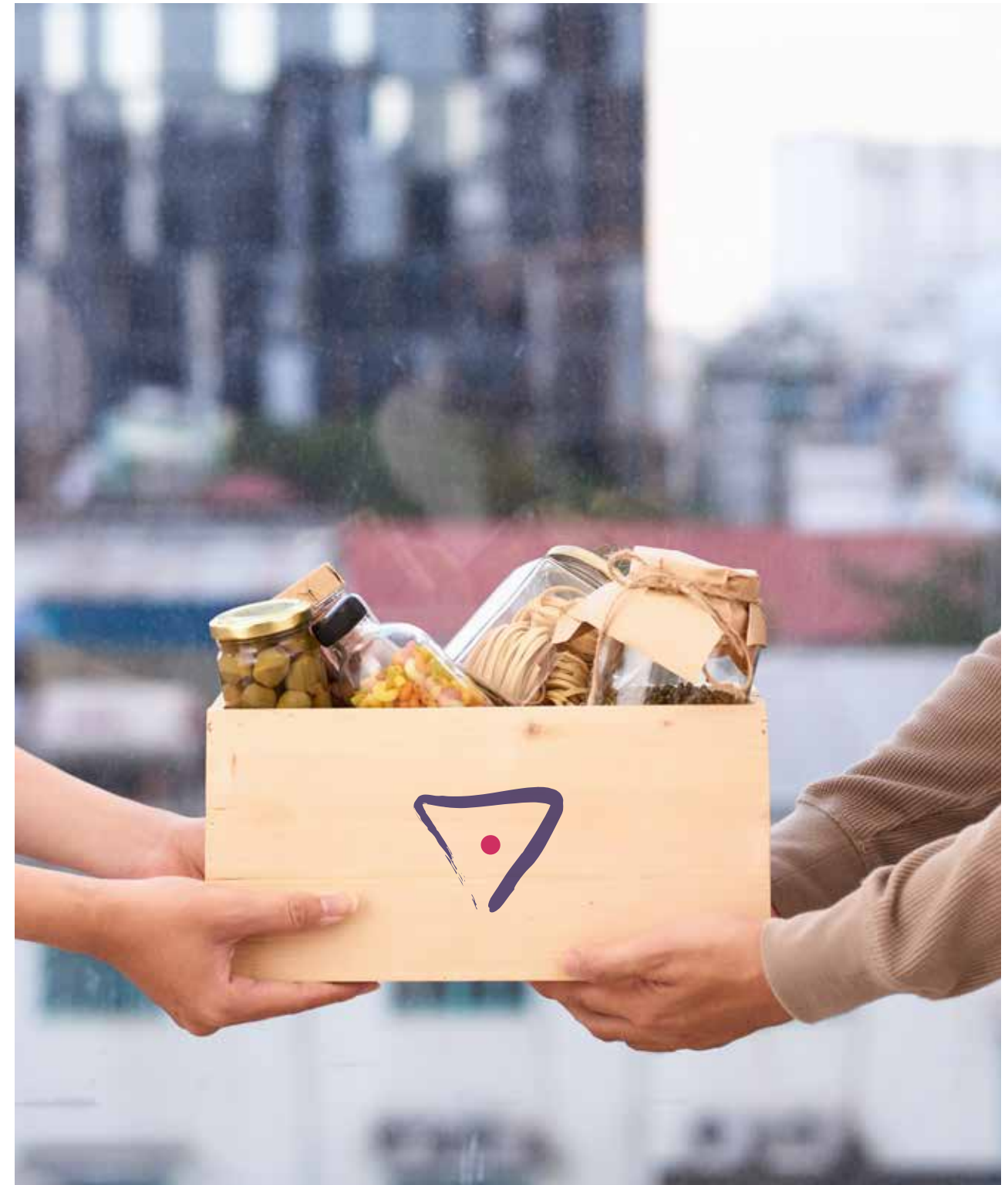
SPECIAL EVENTS

Center events offer another opportunity for volunteers to be involved. Volunteers assist with planning, event set-up, and management.

GIVE BACK DAYS

The Center hosts many local organizations throughout the year that have designated days to give back to the community. Through these events individual learn about The Center, our services, and our community.

We are **proud of our volunteers** who help us deliver our programs and services every day. Last year 581 volunteers performed over 22,000 hours of service in 32 different areas.



9

COMMUNITY SUPPORT SERVICES

RECOVERY SUPPORT GROUPS

ALCOHOLICS ANONYMOUS (AA)

Is a 12-Step program/fellowship of people who come together to solve their drinking problem. Membership is open to anyone who wants to do something about their drinking problem.

CRYSTAL METH ANONYMOUS

Is a 12-Step program/fellowship of people who share their experience, strength, and hope with each other. The only requirement is the desire to stay sober.

SEX & LOVE ADDICTS ANONYMOUS

Is a 12-step program for people recovering from sex and love addiction.

SMART RECOVERY

(Self-Management And Recovery Training) is a program that assists individuals seeking abstinence from addiction. The non-12-step program teaches you how to change self-defeating thinking and emotions to improve your quality of life.

The Center is dedicated to supporting those in our community who are in need. We provide **safe and non-judgmental spaces** for recovery groups to meet.



9

COMMUNITY SUPPORT SERVICES

COMMUNITY GROUPS

THE L GROUP

The L Group is a social group interested in connecting with other women for friendship & communication talking about issues in the lesbian community and just life in general.

ACES MEET UPS

Peer-led discussion/support group for those in the demi, gray, and asexual communities. Persons questioning or exploring their ace-ness, as well as relationship with romantic attraction are welcome!

GAY MEN'S FORUM

Designed to provide a safe, confidential, respectful, and supportive environment for the open intelligent exchange of topics and ideas of interest to our community and the world at large.

BI/PANSEXUAL DISCUSSION GROUP

A space for bisexual and pansexual people to discuss topics of coming out, representation in the media, agency, erasure, isolation, gender dynamics and paradigms, and the nature of gendered attractions and more.

The Center offers a **safe space for other LGBTQIA+** community organizations to gather. Our goal is to make sure the individual has the resources they need to **live their authentic lives.**



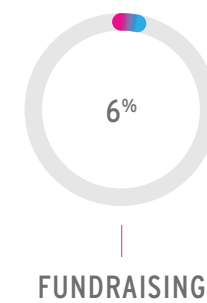
FINANCIAL REPORTS



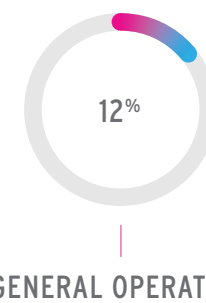
2023 INCOME

- 4% GRANTS (OTHER)
- 4% CONTRIBUTIONS
- 6% FUNDRAISING
- 20% GRANTS (GOVERNMENT)
- 66% HEALTH CLINIC OPERATIONS

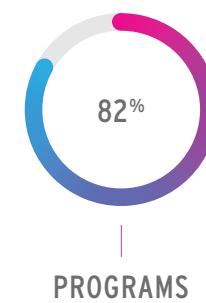
2023 EXPENSES



FUNDRAISING



GENERAL OPERATING



PROGRAMS

WHO WE ARE

THE CENTER STAFF

CHIEF EXECUTIVE OFFICER
John Waldron, Ed.D

CHIEF CLINICAL OFFICER
Leana Ramirez, PharmD

CHIEF FINANCIAL OFFICER
Donya Monroe

SENIOR DIRECTOR OF PROGRAMMING
Holly Reese

DIRECTOR OF CLINIC & HIV SERVICES
Mona Lisa Paulo

DIRECTOR OF CLINIC OPERATIONS
Veronica Arana

DIRECTOR OF GRANTS, ANALYSIS & ADMINISTRATION
Matthew Dang

DIRECTOR OF PUBLIC AFFAIRS & CIVIC ENGAGEMENT
AJ Huth

DIRECTOR OF INCLUSIVE PROGRAMMING
Andre Martin

DIRECTOR OF YOUTH & SENIOR PROGRAMMING
Laura Hernandez

MEDICAL DIRECTOR
Jerry Cade, M.D.

ASSOCIATE MEDICAL DIRECTOR
Howard Grossman, M.D.

CAN PROGRAM MANAGER
Danielle Galaudet

VOLUNTEER & GUEST SERVICES MANAGER
Yesenia Castro

ENGAGEMENT MANAGER
Chad Woodruff

340B SPECIALIST
Christi-Anne Williams

MEDICAL BILLER
Kristina Gengler

HIV PATIENT MANAGER
Lukas Serrano

HIV ADVOCATES
Erik Baird
Yazmin Castillo
Islagar Labrada-Espinoza
Dan Lane
Aariel Lauria
Joseph Muñoz

HIV HEALTH EDUCATOR
Kiande Jakada

HIV PEER NAVIGATOR
Benjamin Clayton

NURSE PRACTITIONERS
Emily Browand, APRN
Thomas McNeill, APRN
Sarah Sentz, APRN

INSURANCE NAVIGATOR
Katie Martinez

LINKAGE-TO-CARE COORDINATOR LEAD
Ron Schnese

MEDICAL RECEPTIONISTS
Ashley Barrales
Michael Strauss
Cynthia Watson

MANAGER OF FACILITY OPERATIONS
Miguel Pineda

MAINTENANCE MANAGER
Michael Dacken

FACILITIES SPECIALIST
Philip Vinson

CLINIC DATA & GRANTS ASSISTANCE SPECIALIST
Darya Friedman

MEDICAL ASSISTANT
Lisbeth Mendoza

GOVERNING BOARD OF DIRECTORS

PRESIDENT
Ryn Bartel, Esq.

VICE PRESIDENT
Shalom Stephens, Esq.

TREASURER
Christopher Melton

SECRETARY
Denise McCurry, Esq.

IMMEDIATE PAST PRESIDENT
Wayne Cassard

BOARD MEMBERS
Andrea Behrens
Dr. Marc Bodman
Travis Chance, Esq.
Matthew Cox
Katy Jones, Esq.
Wendy Kraft
Anne Mazzola
Shushan Sadjadi
April Thomas, Esq.
Ms. Ivana Walborn
Kangcheng Yin

CENTER FOUNDATION BOARD

PRESIDENT
Wendy Kraft

VICE PRESIDENT
Carole Fisher

TREASURER
Chuck Neuwohner

SECRETARY
Alex Bybee

BOARD MEMBERS
Shelley Berkley
Robert Dolan
Karla Perez

COMMUNITY PARTNERS

10e Media
PUBLIC RELATIONS

Agilitec IT
INFORMATION TECHNOLOGY SERVICES

Bright Star Foundation
HOUSING

Broadway In The Hood
YOUTH PROGRAMMING

Catapult Fundraising
FUNDRAISING

ContentGro
MARKETING

Cragin & Pike
BENEFITS/INSURANCE

Greg Wilken, Esq, Endunamo
HUMAN RESOURCES

J.C. Melvin
REAL ESTATE & BUSINESS CONSULTATION

Kelly Travis
HEALTH & WELLNESS

LV Sands
SANDS CARE ACCELERATOR

Maggie Harris
LEADERSHIP DEVELOPMENT

Makeo James
CREATIVE CONSULTANT

Nevada Grant Labs
GRANTS

Opportunity Village
JOB ASSESSMENT & TRAINING

Randall Wick
VOLUNTEER BUSINESS CONSULTANT

Shine A Light
OUTREACH

The Mexican Consulate of Las Vegas
LATIN COMMUNITY SERVICES

Three Square
FOOD DISTRIBUTION SERVICES

Tom Kovach, DonorBasis
DEVELOPMENT

Umbrella Bookkeeping
ACCOUNTING SERVICES

UNLV
COMMUNITY-BASED RESEARCH

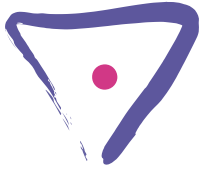


THIS IS YOUR CENTER.



As we continue to increase our impact throughout Nevada, we appreciate your support. Please consider partnering with us by making a donation. We're grateful for your generosity in service to the community.

www.thecenterlv.org/donate



the center
Serving the LGBTQ Community of Nevada

401 S. MARYLAND PARKWAY, LAS VEGAS, NV 89101

WWW.THECENTERLV.ORG



THECENTERLV